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"Yes, I have experienced that!" - How daily life experiences may be harvested from new hearing aid users

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The aim of the present pilot study was to assess daily life experiences of new hearing aid users and explore ways to utilize these assessments in a follow-up situation with the hearing care provider. The method was designed as an online pass-time activity, where the patients swipe through the randomly presented experiences, and select the ones they have had recently. The sentences were expected to evoke the memory of recent experiences and provide a language for the patients to describe these. Thirty new hearing aid users were included in the study.

Data were collected over a period of two months and consisted of 453 pre-fabricated sentences representing experiences related to HA use. Each sentence correlated with one of 13 categories covering both auditory and non-auditory aspects. Data for each patient was visualized to elucidate both short- and long-term challenges and successes experienced, as well as irrelevant and not experienced situations. Presently the first three patients included in the study have completed a two-month follow-up. The overall response rate is 63% taking into account that some patients may not have started the log activity yet as the work is ongoing.

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