



## A Rule-Based Local Search Algorithm for General Shift Design Problems in Airport Ground Handling

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*Publication date:*  
2010

*Document Version*  
Publisher's PDF, also known as Version of record

[Link back to DTU Orbit](#)

*Citation (APA):*  
Clausen, T. (2010). *A Rule-Based Local Search Algorithm for General Shift Design Problems in Airport Ground Handling*. Kgs. Lyngby: DTU Management. DTU Management 2010, No. 16

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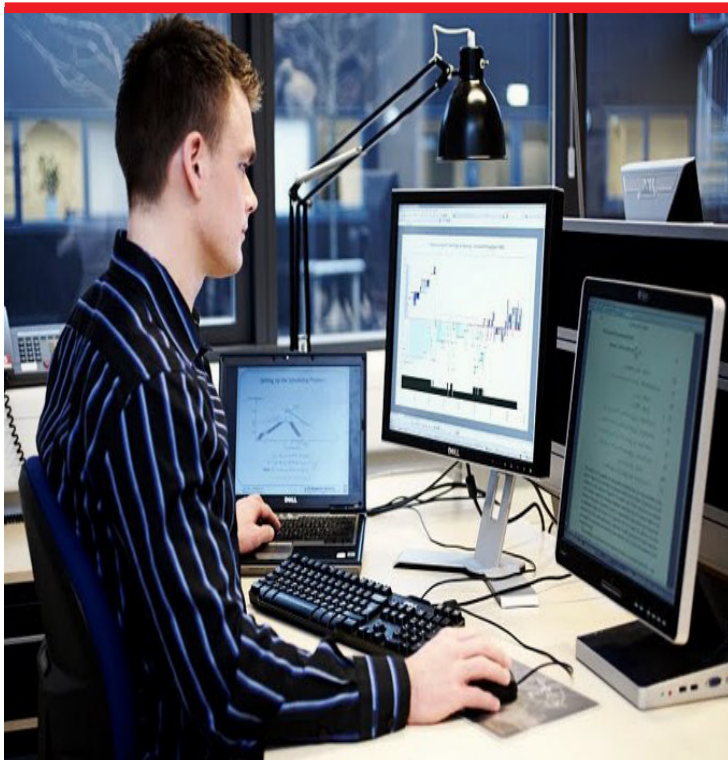
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# A Rule-Based Local Search Algorithm for General Shift Design Problems in Airport Ground Handling



**Report 16.2010**

**DTU Management Engineering**

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August 2010

We consider a generalized version of the shift design problem where shifts are created to cover a multiskilled demand and fit the parameters of the workforce. We present a collection of constraints and objectives for the generalized shift design problem. A local search solution framework with multiple neighborhoods and a loosely coupled rule engine based on simulated annealing is presented. Computational experiments on real-life data from various airport ground handling organization show the performance and flexibility of the proposed algorithm.

ISBN 978-87-90855-93-2

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